



## Hunters Bar Communications Survey 2017

Parents and carers are an important part of HBIS. Together with our Governors, we are reviewing how we keep you up to date. To help us, please can you complete this short survey? Thank you in advance for your comments and suggestions. We will let you know about the feedback we receive and what happens next.

**Please drop off completed surveys at the office or even better complete on line using the following link <https://www.surveymonkey.co.uk/r/JX6MYBR> If you have questions or need help with the survey, please leave your details at the school office and we will be in touch as soon as we can. Please respond by Friday the 5<sup>th</sup> of May**

1. We currently tend to use a mixture of approaches. How satisfied are you that you are kept well informed about what is going on at school? (Please tick one response only)

Not at all satisfied	
Slightly satisfied	
Moderately satisfied	
Very satisfied	
Extremely satisfied	

2. Looking at our main communication methods between school and home how useful do you find the following? (rank each method)

	Very useful	Somewhat useful	Not very useful	Not at all useful	Don't know/unsure
Letters in book bags					
Word of mouth					
Classroom notice(s)					
The school website					
Facebook and Twitter					
The termly newsletter					
Posters					
Noticeboards					
Other (specify)					

Feel free to add any comments (Attach additional sheets if necessary).

*Thank you !*

3. How informative do you find the following (Tick one choice for each row):

	Very informative	Informative	Not very informative	Uninformative	Don't know/unsure
Current school website					
Facebook and Twitter posts					
Text message alerts					
Updates from the HSA					
Information sessions run by teachers					
The school newsletter					

4. Do you have any other suggestions to improve our communication with you? (This might relate to content, frequency, method of communication, language etc)

*Feel free to attach additional sheets if necessary.*

5. And how do you tend to contact the school now? And how easy do you find it (Tick one choice for each row).

	Very difficult	Difficult	Neutral	Easy	Very easy	Not sure
Through a teacher at pick up or drop off						
At pre-arranged meeting with the teacher						
Drop in or arrange to see the head teacher						
Through the school office						
By letter						
By e-mail						
By phone						
Suggestion Box						
Other specify						

6. And how would you like to contact the school in the future?

For everyday matters	For important matters	For urgent issues
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*Thank you !*